



Warranty Policy

Equipment Manufactured under the Trade Name Multi-Shifter

Equipment Manufactured under the Trade Name Multi-Shifter™ is warranted against defects in material and workmanship by the manufacturer. The Period of Warranty begins at the date of installation of said equipment within the Purchaser's facility.

The warranty for various components is as follows:

- Five (5) Years on the Electro Magnet
- Five (5) Years on all Poly-Slide Inserts
- One (1) Year on all Major Weldments
- One (1) Year on all Non-Wearing Components
- Ninety (90) Days on all Wearable Items.

A detailed list of parts and components is provided in the section marked List of Parts and Component Warranties.

This warranty covers parts, labor, and shipping charges to effect repair only when performed by an authorized Multi-Shifter Service Agent. When no authorized Service Agent is available, authorization must be secured from the Multi-Shifter Factory **prior** to performing any repair.

All warranty claims must be submitted in writing to Multi-Shifter. For proper consideration of any warranty claim please refer to the sections marked Warranty Processing Procedure and Return Goods Authorization (RGA) Procedure.

The decision concerning the warrantability of any repair or replacement parts affecting equipment manufactured under the trade name Multi-Shifter rests solely with the manufacturer. Multi-Shifter reserves the right to approve all warranties affecting equipment manufactured under the trade name Multi-Shifter.

This warranty is in lieu of all other warranties either expressed or implied. There are no warranties of merchantability or fitness for a particular purpose. In no event shall the manufacturer of equipment under the trade name Multi-Shifter be liable for incidental, special, or consequential damages.

The warranty is void in the event of defects or damage caused by lack of maintenance, accident, abuse, or misuse.

The warranty is void in the event of any modifications or alterations made to the equipment manufactured under the trade name Multi-Shifter without the written authorization of the Multi-Shifter Factory.

This warranty is void in the event of the use of unauthorized parts to effect repairs on any Multi-Shifter equipment.